

ABSTRACT

A system for managing mobile workers. The system pertains to organizations that employ mobile workers and wish to improve control over the mobile workers, increasing workers, increasing worker's productivity through dynamic workload allocation and job assignment. The system includes a server, installed at the central office switch of the mobile communication (Radio or Cellular) network operator, or service provider and a client system, installed at the service organization's office. The system includes a computerized system operative to: defining a current task assignment schedule to a worker, and communicating the current schedule to the worker, and automatically monitoring the worker's location during the current schedule, and correlating the monitored location with the current schedule, and selecting and reporting aspects of the correlation.